

Job Title: Sales Executive

Location: Uganda

Department: Sales & Marketing

Reports to: Director

Position Summary

The Sales Executive is responsible for identifying and developing new sales opportunities in Uganda. This includes generating qualified leads, preparing tailored quotations, and processing purchase orders. The role involves a strong technical understanding of scientific equipment, ensuring clients receive value through proper training, demonstrations, and post-sale support.

Key Responsibilities

- Promote and sell laboratory equipment to clients in Uganda
- Build and maintain strong customer relationships
- Provide technical expertise and product demonstrations
- Identify new business opportunities
- Achieve sales targets and expand our market presence
- Enhance customer satisfaction through continuous support and education on optimal equipment usage.
- Prepare Quotations and Tenders
- Perform basic equipment installations
- Organize and deliver product training to clients on software, equipment usage, and applications
- Represent the company at trade shows, exhibitions, and professional conferences.
- Apply market knowledge and product expertise to support the development of sales, marketing, and customer service strategies.
- Generate and submit post-training reports, documenting customer feedback and satisfaction levels.
- Monitor competitor activity within the region and provide strategic input to stay competitive.
- Develop and implement strategic sales plans to achieve both growth and profitability
- Utilize CRM systems to maintain accurate records of sales activities, opportunity pipelines, and closed deals.
- Perform any other duties as may be assigned from time to time.

Required Qualifications & Skills

- Diploma or bachelor's degree in a Science-related field (Chemistry, Biochemistry, or equivalent).
- 2+ years of experience in technical sales or a related role in the scientific or laboratory equipment sector.
- Knowledge of laboratory equipment and scientific applications
- Strong communication and presentation skills.



- Ability to understand technical product specifications and explain them to non-technical customers.
- Experience with laboratory equipment or scientific instruments is an added advantage.
- Willingness to travel locally and regionally as needed.
- Ability to work independently and as part of a team

Key Competencies

- Customer-focused with strong problem-solving skills.
- Technically inclined and willing to learn new technologies.
- Self-motivated, goal-oriented, and able to work independently.
- Excellent interpersonal and relationship-building abilities.